

Oceanfront Getaways Wins 2011 CMUS Talk of the Town Customer Satisfaction Award

Property management company provides customers with excellent vacation rentals along the Long Beach Peninsula in Washington as well as personal customer service.

Online PR News – 11-October-2011– With a 5-star rating for providing excellent customer service, Oceanfront Getaways has earned the prestigious CMUS Talk of the Town Customer Satisfaction Award in the Hotels and Travel category.

The [Talk of the Town Awards](#), presented by Talk of the Town News, Customer Care News magazine and Celebration Media, honor companies and professionals that provide excellent customer service as reported by their customers through no-cost, user-review websites, blogs, social networks, business rating services, and other honors and accolades. This data is analyzed by a team of researchers and converted into a star rating; only those that receive a 4-star to 5-star rating receive the Talk of the Town Customer Satisfaction Award.

Established in 1996 after a friend requested help managing her house as a vacation rental when she left the area, Oceanfront Getaways has grown. The company now manages eight [oceanfront properties](#) on the [Long Beach Peninsula](#) in southwest Washington, ranging from a two-bedroom condo to a spacious, five-bedroom home that can accommodate up to 10 people. “Whether you’re looking to get away with a special someone or the entire family, we can help make it happen,” says Sue Hermanns, sole proprietor of Oceanfront Getaways.

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“As a sole proprietor and a local resident, I practice hands-on property management,” says Hermanns. This means that she is involved with every reservation from start to finish, providing personalized service for each and every guest. “I am very familiar with each one of my houses and endeavor to match each guest’s needs with the best home available.”

When it comes to customer service, Hermanns places a high priority on meeting customers’ needs. “We’re in the business of helping people make memories,” she says. “Our mission is to ensure that each guest has a memorable vacation without unpleasant surprises.” That is accomplished by providing real homes with real beds and a clean, comfortable, homelike atmosphere, in a fully equipped home. If an unexpected issue does arise, Hermanns is responsive to the customers’ needs and will ensure everything is resolved.

In addition to serving customers, Oceanfront Getaways serves the community by supporting the local food bank, the local hot meals program, the no-kill animal shelter and local festivals as well as the state’s firefighters training programs and the Breast Cancer Prevention Fund.

For more information about Oceanfront Getaways and its properties, contact Sue Hermanns at 360-665-3633 or go online at www.oceanfrontgetaways.us. The website also details area amenities and

activities, including a calendar of events for the year.

About the Award and Sponsors:

This is the third year CMUS, Talk of the Town News and Customer Care News have honored companies for achieving high levels of customer satisfaction with the Talk of the Town Awards. Among the types of organizations and professionals eligible to receive the award are hospitals, dentists, accountants, physical therapists, veterinarians, optometrists, insurance, chiropractors, lawyers, financial planners, restaurants, bakeries, event centers, home improvement companies, florists, spas, salons and mortgage companies.

For more information about the award or its sponsors, please contact CMUS and Talk of the Town News at 877-498-6405 or online at www.talkofthetownnews.com.

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